

Going to the airport

A Guide for Children
with Autism



INTRODUCTION

We recognise that airports can be stressful environments. This is especially the case for travellers with Autism.

We want to make sure that all passengers feel as comfortable as possible during their time in the airport. We have created this guide to help you prepare for your journey by introducing you to the sights, sounds and people that you may encounter along the way. You can use this guide to write down some details about yourself, and the things you are excited and worried about.

You can then follow the airport journey to understand each stage of the process.

If you require support during your time at the airport, you must book assistance through your airline or tour operator at least 48 hours before departure.

If you need help while in the airport, an Autism Awareness Lanyard is available to assist with your journey through the airport and can be collected on the day of travel from the Special Assistance desk in the Check-In Hall on production of your boarding pass. If you have any further questions, please contact **autism@bfs.aero**



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1 ABOUT YOU

NAME _____

I AM TRAVELLING WITH _____

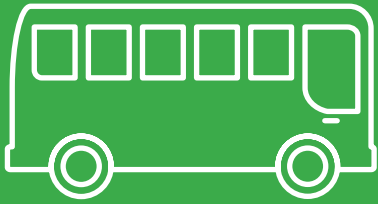
I AM TRAVELLING TO _____

I AM WORRIED ABOUT _____

I AM EXCITED ABOUT _____

2 GETTING TO THE AIRPORT

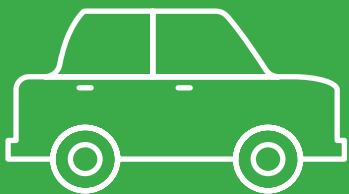
There are lots of ways you can get to the airport. Which way are you travelling?



BUS

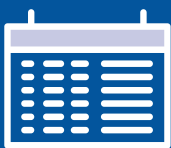


TAXI



CAR

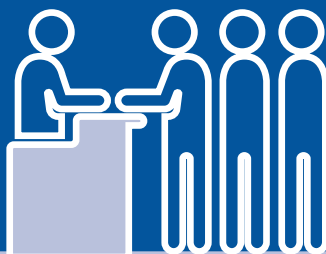
3 ARRIVING & CHECKING-IN



01 Enter airport

02 Check screens

03 Do you need to check in hold luggage?

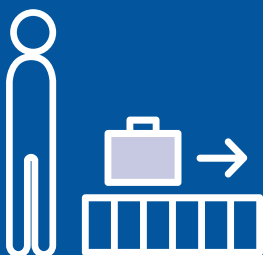


← YES

05 Give your documents to the friendly staff member

04 Queue at your airline's check in desk

NO



06 Lift your bag onto the conveyor belt

07 Your bag will be taken to the aircraft

Get your documents back, then...



Walk to security



4 SECURITY



01 Liquids in clear bag (up to 100ml)
No sharp objects



02 Scan your boarding card



03 Queue



06 Electronics in a tray



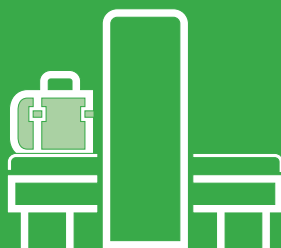
05 Possessions in tray (Remove laptops & tablets)



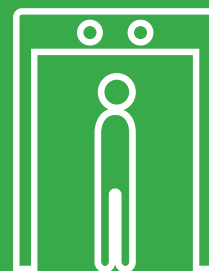
04 Listen to instructions



07 You may be asked to remove your shoes



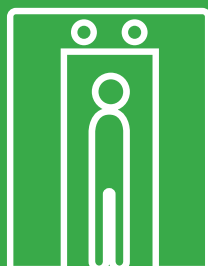
08 Belongings scanned



09 Walk through arches



12 May be searched



11 May be asked to step into body scanner



10 May beep



13 Collect tray



14 Belongings may be searched



15 Go to departures

IF THE ALARM SOUNDS OR BEEPS, WHO DO YOU TELL
IF YOU FEEL AFRAID? _____





5 DEPARTURE LOUNGE & BOARDING



01 Through Duty Free



02 There are shops



03 There are restaurants



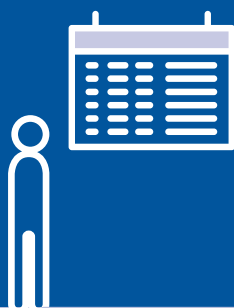
06 There are toilets



05 May be busy



04 May be noisy



07 Check screens



08 Go to gate



09 Sit & wait



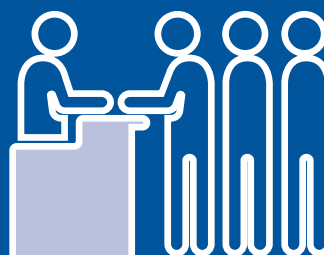
10 Listen for announcements



14 Board aircraft



13 May be steps



12 Give documents

11 Queue

WHILE WE ARE WAITING, WE ARE GOING TO _____





6 TAKING OFF



01 Aircraft pushed back



02 Accelerate



03 There will be noise



06 You will be flying



05 You will hear the wheels go up



04 If it is night-time the lights will dim



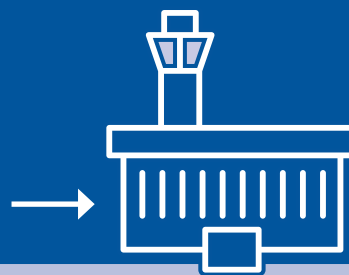
7 COMING HOME



01 Leave aircraft



02 Maybe bus



03 Enter terminal



INTERNATIONAL FLIGHT
←

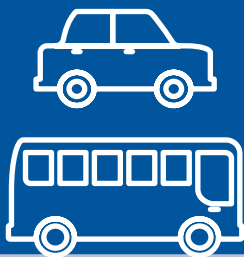
04 Get passport ready

DOMESTIC FLIGHT
↓



05 Queue

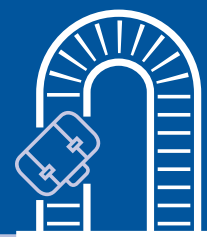
06 Give passport



09 Travel home



08 Exit airport



07 Collect bags



We hope you have found this guide useful and we hope you enjoy your time at Belfast International Airport.

Remember to look out for the Special Assistance team if you need any help during your visit!

We would also love to hear about your visit to the airport. You can tell us about it by emailing us at feedback@bfs.aero.

Alternatively Belfast International Airport encourages customers to participate in our Passenger Survey on the quality of assistance provided to passengers with reduced mobility at BIA. You can complete this survey at bit.ly/CAApassengersurvey

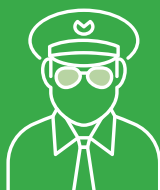
8 AIRPORT SIGHTS & SOUNDS

The airport is an exciting environment with many sights and sounds. You can use this section to tick the things which you see and hear on your journey.

WHAT CAN YOU SEE AND HEAR IN THE AIRPORT?



Aircraft



Pilot



Cabin Crew



Luggage Trolley



Music



Engine Noise



Queue



Security Staff



Baggage Carousel



Announcement

9 ACTIVITIES

L A V I R R A Q W E R T G Y U
L B K J H G F D D S A P A O I
X O C V B N M E H G R D T U O
I A E C K M P I A S H F E G E
T R H G L A W E J R A O R H T
N D L N R B T M T E K C I T L
T L A T A F E O L R I R G R F
A E U N H A L T L B A L R T R
U R I D S D I E T I C O M C Y
E M H A R I P P Y N P U R G T
K A I R C R A F T O M N A E H
C A S I Y Z B B I A K G I R G
Q P K G L F A E A N S E T Z I
T V D T R O L L E Y A I K A L
P A X J G D E V M N I N E H F

Can you find the words hidden in the grid?

BOARD

TICKET

AIRCRAFT

FLIGHT

DEPARTURE

TROLLEY

GATE

ARRIVAL

LOUNGE

PILOT

