



## Causeway Lounge | Terms and Conditions

### Admission to the Causeway Lounge:

1. All passengers are welcome to 'Causeway Lounge'. To gain access to the lounge a valid voucher or card must be presented. You can also pay on arrival. Please wait at the reception desk to be checked in.
2. Admittance to the lounge is at the discretion of the lounge management and entrance to the Causeway may be refused where:
  - ✓ It is at full capacity.
  - ✓ The dress code is not adhered to. Smart casual or business attire is required, tailored shorts are permitted, however please refrain from wearing sportswear, including football tops or any items with slogans that may cause offence.
3. Passengers may be requested to vacate the Causeway Lounge where:
  - ✓ Unacceptable amounts of alcohol are consumed.
  - ✓ Any passenger is deemed to be acting in an inappropriate manner.
  - ✓ Any passenger is being disruptive and/or causing upset to other passengers.
  - ✓ The maximum stay is exceeded.
  - ✓ Persons under the age of 18 years consume alcohol.

### Further Terms & Conditions:

1. Please note admission to the lounge will only be accepted 2 hours before the scheduled time of departure and not before. Last admission to the Causeway will be 30 minutes prior to closure. \*Virgin Long Haul customers may be admitted up to 3 hours before departure.
2. Length of stay in the lounge is 2 hours. Provisions will be made in exceptional circumstances. The maximum stay is 3 hours.
3. Complimentary alcoholic beverages are limited to three per person, thereafter the customer shall be charged as indicated.
4. Whilst every effort will be made to assist lounge guests, The Causeway will not be responsible for informing guests of flight information and will operate a 'Silent' lounge policy therefore no announcements will be made. The lounge will display a flight information screen.
5. The Causeway will not be held responsible for lost or stolen property.
6. Children are permitted in the Causeway; children under the age of two are free.
7. Causeway Lounge staff, acting reasonably at all times, reserve the right to refuse admission or remove from the lounge any person / child whose presence or behaviour is deemed to be disruptive or directly affecting the enjoyment of other guests.
8. Current opening hours are 05:00 - 21:15 daily. Last entry is 20:45.
9. Vaping is strictly prohibited in the lounge.
10. The Causeway reserves the rights to vary entrance fees and hours of operation at any time.
11. The Causeway Lounge will not facilitate group bookings of 7 or more persons. Should you wish to make a group booking you should email [commercial@bfs.aero](mailto:commercial@bfs.aero) in advance of the proposed date. Groups of passengers who plan to meet up in the lounge must not reposition the lounge furniture.