

CAA Quality Standards

BELFAST INTERNATIONAL AIRPORT October 2019 - March 2019

Departing									Arriving							
	Standard(Waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard(time assistance available at gate from arrival on chocks)	Target	October	November	December	January	February	March
Pre-booked	PRM Numbers		2944	2068	2367	1750	1781	2136	PRM Numbers		3499	2255	2544	1857	1832	2386
	10 mins	80%	99.97	100	99.92	99.89	100	99.95	5 mins	80%	96.71	97.34	96.31	96.02	97.6	97.07
	20 mins	90%	100	100	99.96	100	100	100	10 mins	90%	98.77	98.98	98.55	98.28	99.56	99.04
	30 mins	100%	100	100	100	100	100	100	20 mins	100%	100	100	100	100	100	100
Non pre-booked	PRM Numbers		723	526	635	430	445	584	Numbers of PRMs		530	418	367	350	337	342
	25 mins	80%	100	100	100	100	100	100	25 mins	80%	99.81	98.8	100	100	100	100
	35 mins	90%	100	100	100	100	100	100	35 mins	90%	100	100	100	100	100	100
	45 mins	100%	100	100	100	100	100	100	45 mins	100%	100	100	100	100	100	100