

## **Admission to the Causeway Lounge:**

1. All passengers are welcome to 'Causeway Lounge'. To gain access to the lounge a valid voucher or card must be presented. You can also pay on arrival. Contactless Payment is encouraged. Please wait at the reception desk to be checked in.

2. Admittance to the lounge is at the discretion of the lounge management and entrance to the Causeway may be refused where:

✓ It is at operational capacity.

✓ The dress code is not adhered to. Smart casual or business attire is required, tailored shorts are permitted, however please refrain from wearing sportswear, including football tops, fancy dress or any items with slogans that may cause offence.

3. Passengers may be requested to vacate the Causeway Lounge where:

✓ Unacceptable amounts of alcohol are consumed.

✓ Any passenger is deemed to be acting in an inappropriate manner.

✓ Any passenger is being disruptive and/or causing upset to other passengers.

✓ The maximum stay is exceeded.

✓ Persons under the age of 18 years consume alcohol.

Further Terms & Conditions:

1. Please note admission to the lounge will only be accepted two hours before the scheduled time of departure and not before. Admission will be allowed up to 15 minutes before closing time and you will be notified on entry of the closing time.

2. Length of stay in the lounge is 2 hours for any flight. Provisions cannot be made in exceptional circumstances.

3. Complimentary alcoholic beverages are limited to three per person, thereafter the customer shall be charged as indicated.

4. Whilst every effort will be made to assist lounge guests, The Causeway will not be responsible for informing guests of flight information and will operate a 'Silent' lounge policy therefore no announcements will be made. The lounge will display a flight information screen.

5. The Causeway will not be held responsible for lost or stolen property.

6. Children are permitted in the Causeway Lounge. Toys are no longer available due to current events. Children under the age of two are free.

7. Current Opening hours are subject to change without notice however The Causeway Lounge will endeavour to display opening times as far as reasonably possible

8. Vaping is strictly prohibited in the lounge.

9. The Causeway Lounge reserves the rights to vary entrance fees and hours of operation at any time.

10. The Causeway Lounge will not facilitate group bookings of 7 or more persons. The maximum party size is 6 persons.

11. You can cancel or amend your booking at any period up to 24 hours before your booking is scheduled to commence at no extra charge. The simplest way to amend or cancel a booking is to log into your account and go to 'Your bookings'